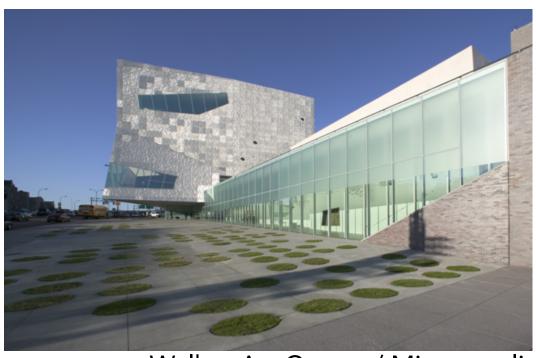
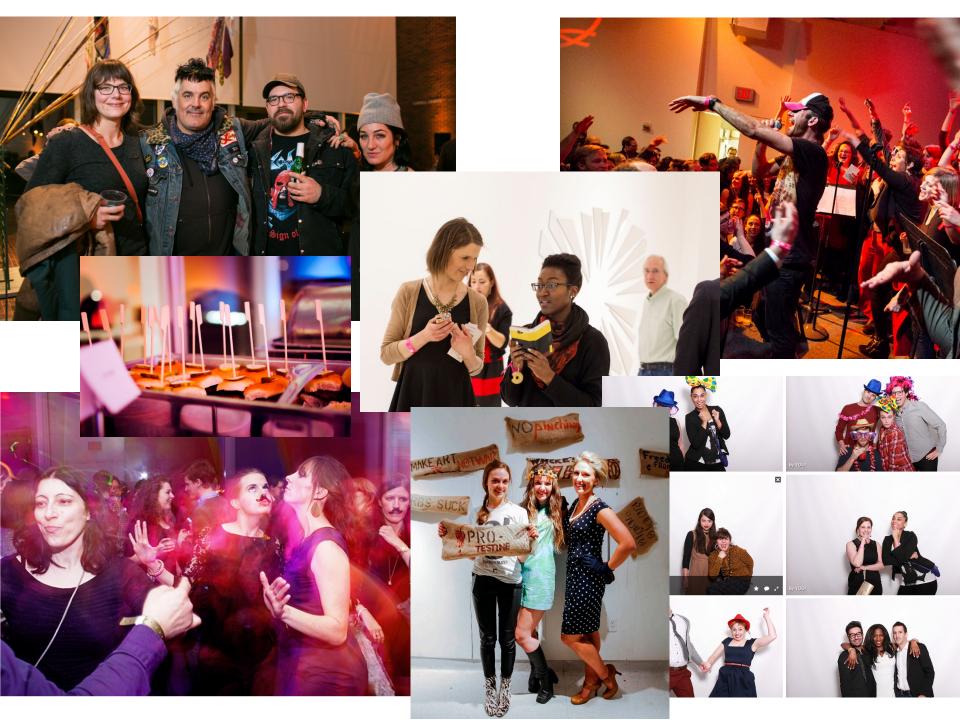
Fostering Member Engagement and Visitation through "Infotainment"



Walker Art Center / Minneapolis

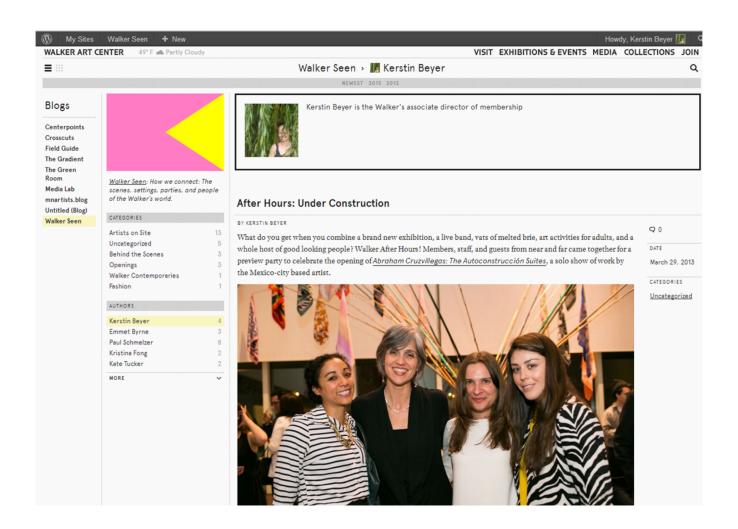


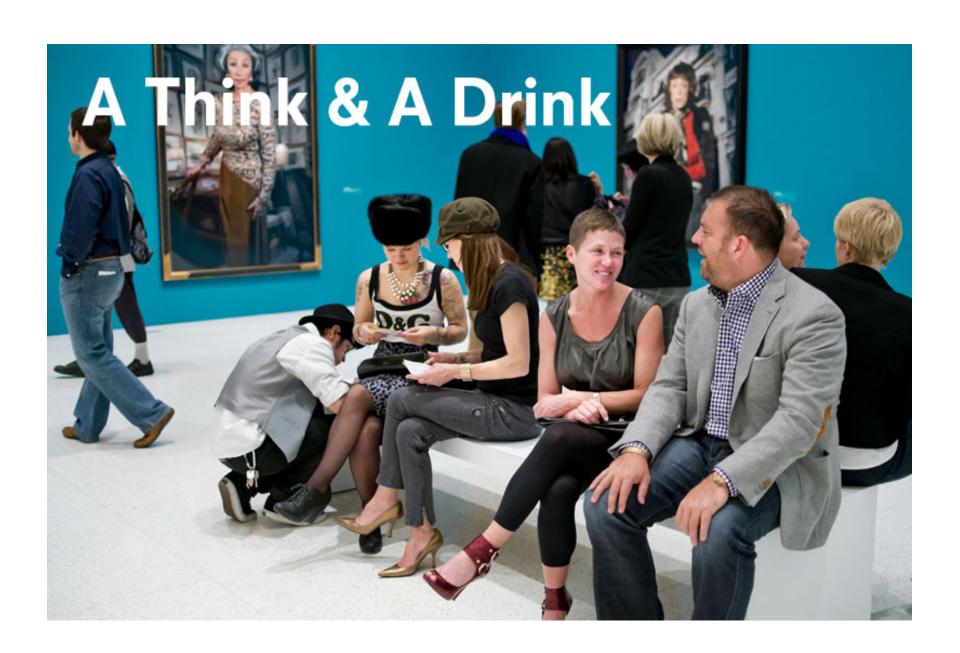


After Hours

- Info level: Light
- Goal: Gateway opportunity to reach a NEW and diverse audience
- Member recruitment: Offer free \$30 ticket as new member premium all month (Result: 6% conversion rate)
- Typical attendance: 1000-1500

Walker Seen





A Think & A Drink

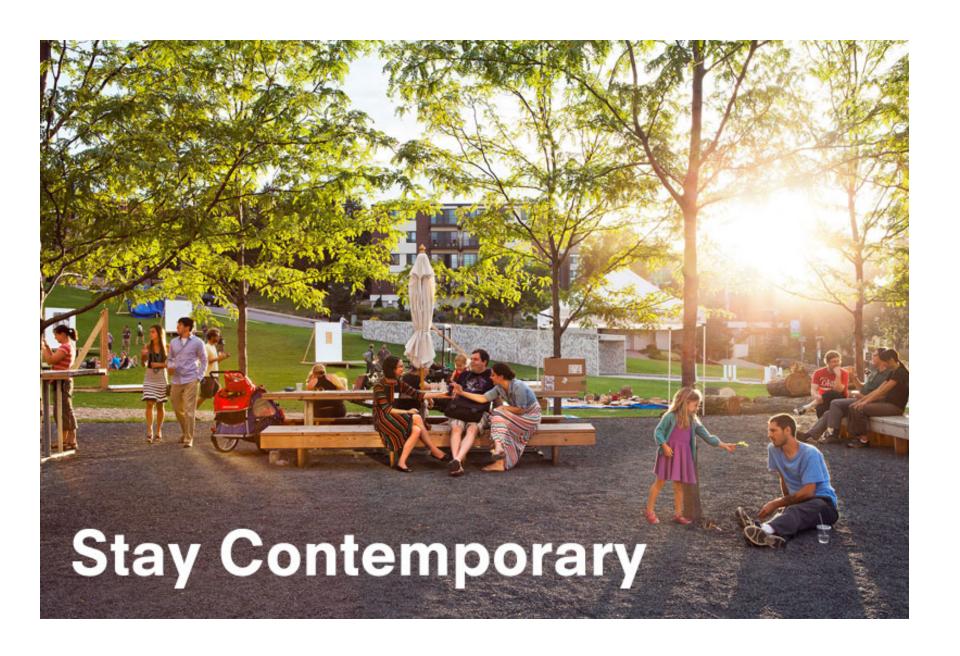
- Info level: Moderate
- Goal: Get members back in the door and make them feel special
- Member stewardship: Exclusive access to the museum plus free food / Exclusive preview and discounted ticket plus free drink
- Typical attendance: 50-100







- Info level: High
- Goal: Help members understand our programming so they stay involved
- Member stewardship: Exclusive education program as a benefit of membership
- Typical attendance: 35-75



Contemporaries

- Basic benefits plus six special events annually and Walker Film Society (\$175/year)
- Goal: To engage our strongest young professional fans
- Member stewardship: High-touch in anticipation of fostering relationships that will result in significant long-term support
- Info level: Varies
- Typical attendance: 50 (out of 150 members)



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